awei用维 Wei Wei Wei

您好！

TA13 ANC

ANC无线耳机

使用说明(JL)

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尊敬的AWEI用户：

感谢您选用AWEI产品！您的选择对于我们至关重要，这意味着AWEI又增加了一名新用户。希望通过我们的产品和服务，为您带来上佳的体验。也希望您在产品体验过程中，通过官方客户热线、微博、微信、等提出好的意见和建议，帮助AWEI不断完善产品和服务。

如果您在产品使用过程中遇到任何问题，请参照服务流程，万便，快捷地获取帮助。您的支持是我们成长的动力，您的每一次认可和评价都是对AWEI莫大的鼓励。谢谢！

用维营销团队

介绍

非常感谢您使用AWEI TA13 ANC智能触控真无线运动蓝牙耳机。在使用本产品之前，请详细阅读本手册。

温馨提示

开始使用前，请先摘按左耳机充电触点处的隔离膜，将耳机放回充电舱激活内可开机及充电。

隔离膜

充电触点

2

附件清单

2X 蓝牙耳机

1X 便携式充电舱

1X 说明书

1X Type-C 充电线

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产品示意图

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蓝牙耳机使用方法

操作说明

开机：打开充电舱，自动开机。

关机：将耳机放入充电舱并盖舱会自动关机。

耳机配对：左右耳独制配对，无需操作自动配对。

蓝牙配对

单耳连接：

1.把充电舱中的耳机只拿出其中一个。

2.打开手机蓝牙，搜索到"AWEI TA13 ANC"点击配对连接。(与手机连接成功后耳机进入蓝灯闪烁并听到提示音"Connected")

双耳连接：

1.打开充电舱，双耳自动开机互连，主耳机伴有蓝闪烁，耳机进入配对模式，(表示主耳需要状态中，此时可以打开手机或其它蓝牙设备进行连接。)

2.打开手机或其它蓝牙设备，搜索到"AWEI TA13 ANC"点击手机配对连接。(当完成配对时，您会听到"Connected")

3.自动回连：开机时耳机自动回连已配对手机，(前提是手机蓝牙要打开，手机蓝牙设有清除与本设备的配对记录)

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蓝牙耳机使用方法

注：1.本机出厂时已对双耳进行配对，因此，您收到耳机（两个）时，只需将耳机从充电舱取出即可使用。

2. 如遇到双耳无法自动配对时(即双耳同时闪烁)，将左右耳机放进充电舱内再拿出，左右耳将会强制自动配对，无需其它操作。

3. TWS配对成功后，一边耳机会蓝灯闪烁，另一边耳机灭灯，此时即可连接手机使用。(如配对不成功，请把耳机放回充电舱进行复位再取出来进行操作)。

注意事项

1.连接手机后如有一只耳机没有声音时：请将手机蓝牙关闭，两个耳机放回充电舱，再把两个耳机拿出充电舱放到手并机状态，1-10秒后两个耳机配对成功进入蓝灯常闪状态即可。

2.取出或充机，灯未亮，长按多功能键秒进行复位。

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蓝牙耳机使用方法

按键定义

来电接听电话：触摸一下多功能键

来电拒接电话：触摸2秒多功能键

挂断电话：触摸一下多功能键

播放：触摸一下多功能键

暂停：触摸一下多功能键

音量+：长触右耳多功能键(随放状态)

音量-：长触左耳多功能键(随放状态)

ANC开/关/通透模式：长按左/右耳多功能键2秒(暂停状态)

下一曲：双触右耳多功能键 (随放状态)

上一曲：双触左耳多功能键 (随放状态)

语音助手：三触左耳多功能键

游戏模式：三触右耳多功能键

指示灯状态

1. 对机：

充电时，蓝灯长亮；充满电后，灯灭；配对时，蓝灯闪烁。

2.充电舱

充电时，白灯闪烁；充满电后，白灯长亮。

产品特征

1.BT5.0版本/防汗功能。

2.蓝牙6.0方案，低功耗，超强兼容性。

3.支持麦克风通话免提功能。

4.真正的双耳无线，您也可以选择单耳或双耳模式来使用。

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产品规格

蓝牙规格

蓝牙版本：V6.0

待机时间: 300 h

通话时间: 4 h

音乐播放时间: 5 h

充电时间: 1.5 h

充电电压: DC 5V

蓝牙工作频率:2.402G-2.480G

环境温度: -20/+45℃

传输距离: 10m

耳塞电池容量:35mAh/3.7V

充电舱电池容量: 350mAh

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安全与保养

在使用时，请阅读以下建议有助于您遵守保修条款，并延长产品的使用寿命。

❖ 保持产品干燥，勿将产品放在潮湿的地方，以免影响产品的部电路；

❖ 不要将产品放置在太阳晒射或者高温的地方，高温会缩短电子部件的使用寿命损坏电池，使某些塑料部件变形；

❖ 不要将产品放在过冷的地方，以免损坏内部电路板；

❖ 不要试图拆开产品，尤其是非专业人员，可能会损坏产品；

❖ 不要跌落、强烈震动、用硬体撞击产品，以免损坏内部电路；

❖ 不要使用刺性化学制品、清洁剂清洗机器；

❖ 不要用尖锐在产品表面上乱划，以免损坏外壳和影响外观；

❖ 不要对机器连续充电超过10小时，以免影响使用寿命；

如产品不能正常工作，请将其送至AWEI的授权维修机构，工作人员会热心帮您解决问题。

声明：为提高产品性能我们会进行产品升级，本说明内容可能会有些变更，恕不另行通知，敬请见谅。感谢您的选购！

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香港雅乐国际有限公司 监制

深圳市维乐电子有限公司 出品

广东-中国深圳市龙华区大浪裕景泰科技工业园

消费者服务热线/传真：

电话:+86-755-82999998

传真:+86-755-83777998

合作邮箱:yale@awei.hk

售后服务:service@awei.hk

获取更多信息请访问:

www.aweistore.com

国外社区:

twitter : https://www.twitter.com/aweiearphone

facebook : https://www.facebook.com/aweiproducts

instagram : http://www.instagram.com/aweiearphone

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产品售后服务指南

一、七天包退细则

A.包退原则：用户在AWEI直属专营店或授权AWEI授权的分销店所购买的产品，自购买之日起7天内，产品未受到任何人为或外力的损害而发生的产品质量问题，厂家包退换。

B.退货流程：用户将产品、包装和票据完整地寄到（或自费邮寄）购买地点给卖家检测——卖家按质保鉴定规则检测，鉴定该产品有产品质量问题——卖家填写产品质保卡并盖公章——卖家将产品邮寄给厂家维修——厂家维修好却寄给卖家——卖家通知用户取货。

C.质保鉴定：

A.无质保产品：包装盒、收纳袋、耳机夹、耳套等附属部件；不在三包期内的产品；非AWEI授权或非正规渠道所购买的产品；非AWEI正品/赠品；被人为损害的产品；被外力损害的产品。

D.质保鉴定：查三包期（以票据为证）——查正品（非AWEI官方网站查防伪编码）——查产品损坏情况（有无明显人为造成的破损、有无被水、火、化学物品或重物损害的痕迹）——查产品质量（在符合产品使用的情况下测试效果是否与产品描述相符）——查购买渠道（限厂家查证）。

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产品售后服务指南

分销店所购买的产品，自购买之日起十二个月内，产品未受到任何人为或外力的损害而发生的产品质量问题，厂家包修。

B.包修流程：用户将产品、包装和票据完整地寄到（或自费邮寄）购买地点或卖家检测——卖家按质保鉴定规则检测，鉴定该产品有产品质量问题——卖家填写产品质保卡并盖公章——卖家将产品邮寄给厂家维修——厂家维修好却寄给卖家——卖家通知用户取货。

C.质保鉴定：

A.无质保产品：包装盒、收纳袋、耳机夹、耳套等附属部件；不在三包期内的产品；非AWEI授权或非正规渠道所购买的产品；非AWEI正品/赠品；被人为损害的产品；被外力损害的产品。

B.换货流程：用户将产品、包装和票据完整地寄到（或自费邮寄）购买地点给卖家检测——卖家按质保鉴定规则检测，鉴定该产品有产品质量问题——卖家为用户更换货品并开具新票据。

三、十二个月包修细则

A.包修原则：用户在AWEI直属专营店或授权AWEI授权的分销店所购买的产品，自购买之日起15天内，产品未受到任何人为或外力的损害而发生的产品质量问题，厂家包换货。

B.换货流程：用户将产品、包装和票据完整地寄到（或自费邮寄）购买地点给卖家检测——卖家按质保鉴定规则检测，鉴定该产品有产品质量问题——卖家为用户更换货品并开具新票据。

四、质保鉴定：查三包期（以票据为证）——查正品（非AWEI官方网站查防伪编码）——查产品损坏情况（有无明显人为造成的破损、有无被水、火、化学物品或重物损害的痕迹）——查产品质量（在符合产品使用的情况下测试效果是否与产品描述相符）——查购买渠道（限厂家查证）。

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AWEI产品保修卡（请认真填写完整）

产品型号		条形码	
用户名字		用户电话	
用户住址			
购买名称		购买电话	
购买地址			
购买日期		损修日期	
损坏情况		维修时间	
备注			

awei
For all kinds of music

Hello!

TA13 ANC

ANC WIRELESS EARBUDS

USER MANUAL (JL)

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Dear AWEI User,
Thank you for choosing AWEI product, Your choice is crucial for us which means AWEI has added a new user. Hope that we will bring you a good experience through our products and services, Also hope you will put forward the good advice and suggestions by official customer hotline, Weibo and Wechat in the process of product experience,which can help AWEI to constantly improve product and service.

If you encounter any problems in the using product, please refer to service process. Your support is our strongest power, also your recognition and evaluation are a great encouragement to AWEI. Thank you!

AWEI sales team

Introduction

Thank you for purchasing the model AWEI TA13 ANC smart touch true wireless sport earbuds. Please read this manual before use.

Tips:

Before use,please tear off the protective film from charging pins on earbuds,and put back the earbuds to charging case for activation,then it can use and charge.

Accessories List

2X Wireless Earbuds
1X Portable Charging Case
1X User Manual
1X Type-C Charging Cable

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Overview Of Headset

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How To Use

User Manual

Power on: Open the charging case and the earbuds will automatically power on.
Power off: Put the earbuds into the charging case and close the lid to automatically power off.
earbuds pairing: The left and right earbuds are forced to pair, and the pairing is automatic without any operation.

Pairing

Single-ear connection:

1. Take out only one of the earbuds from the charging case,
2. Turn on the Bluetooth of mobile phone, search for "AWEI TA13 ANC" and dick pairing to connect. (After successfully connecting to the mobile phone, the earbuds will flash blue and hear the prompt tone "Connected")

Dual ear connection:

1. Open the charging case, the dual earbuds will automatically power on and connect to each other, the main earbuds will flash with blue light, and the earbuds will enter pairing mode, (It means the device is in search mode, you can turn on your phone or other Bluetooth device to connect.)
2. Turn on your phone or other Bluetooth device, search for "AWEI TA13 ANC" and dick on the phone to pair and connect, (When pairing is completed, you will hear "Connected").
3. Automatic reconnection: The earbuds will automatically reconnect to the paired phone when powered on, (The premise is that the phone Bluetooth must be turned on and the phone Bluetooth has not deared the pairing record with this device)

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How To Use

Note:
1. The two earbuds are paired at the factory, so when you receive the earphones (two), you only need to take them out of the charging case to use them.
2. If the two earphones cannot be paired automatically (that is, the blue lights on both earphones flash at the same time), put the left and right earbuds into the charging case and then take them out. The left and right earphones will be forced to pair automatically without any other operations.
3. After the TWS pairing is successful, the ice blue light on one earbuds flashes and the light on the other earbuds goes out. You can now connect to the phone for use. (If the pairing fails, put the earphones back into the charging compartment to reset them and then take them out to operate).

Note:
1.When your earbuds are connected with phone and you find one earbuds no sound, you could turn off bluetooth on phone and put earbuds back to charging case, Then take them out again, these two earbuds will paired successfully within 10 seconds, and only white light continuously flashing.
2.If the earphone or signal light does not respond, please press MFB for 8 seconds to reset.

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How To Use

Button Definition

Answer incoming call: Touch the MFB
Reject incoming call: Long touch the MFB for 2 seconds
Hang up the phone: Touch the MFB
Play: Touch the MFB
Pause: Touch the MFB
Vol + : Long touch the R MFB (Play status)
Vol - : Long touch the L MFB (Play status)
ANC on/off/transparent mode: press and hold the left/right ear multi-function button for 2 seconds(Pause state)
Next Track: Double touch the R MFB (Play status)
Previous Track: Double touch the L MFB (Play status)
Voice Assistant: Touch the L MFB three times
Game Mode ON/OFF:Touch R three times

Status lights

1. Earbuds
When charging, the blue light is on; when fully charged, the light goes out; when playing music, the blue light flashes,
2. Charging case
When charging, the white light flashes; when fully charged, the white light is on.

Products Features

1. Waterproof IPX6 Level, Sweat-proof.
2. V5.0 solution, low power consumption, super compatibility.
3. Handsfree function.
4. True wireless earbuds, You can use by single or a pair.

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Specifications

Bluetooth Specifications

Bluetooth Version: V5.0
Standby Time: 300 h
Talk Time: 4 h
Music Play Time: 5 h
Charging Time: 1.5h
Charging Voltage: DC 5V
Frequency Range: 2.402G-2.480G
Ambient Temperature: -20~45℃
Transmission Distance: 10m
Earbuds Battery Capacity：35mAh
Charging Case Battery Capacity：350mAh

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Safety And Maintenance

Please read suggests below in order to helping prolong the product lifespan and clearly understand the warranty clauses.

★ Keep the product dry, do not put it in humid circumstance to avoid short circuit.
★ Do not expose it to the sun or high heat, High heating will short lifespan of electronic components, damage battery and deform some plastic parts.
★ Do not put it in cold circumstance to avoid damage to PCB board.
★ Do not attempt to take apart the product, especially non-professionals.
★ Do not fall, vibrate strongly,strike with hard objects, to avoid damage to inner electronic circuit.
★ Do not use high chemical products,detergent to clean the item.
★ Do not scratch the surface with sharp items to avert damaging the color and appearance.
★ Do not make it charging 10 hours continuously for the sake of lifespan.

If the product can not work properly, please send it to AWEI authorized maintenance agents, Our staff will help to solve the problems for you.

Statement: In order to improve product performance we will upgrade products, the content may change without notice, please forgive! Thank you for your purchase.

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Supervised by HJK, Yale International Co., ltd
Produced by Shenzhen Yale Electronics Co., ltd
Factory Add: 4th Floor, Building 2, Yujingtai Industrial Park, Huaxing Road, Longhua District, Shenzhen, China.

Customer service hotline/ Fax:
Tel:+86-755-82999998
Fax:+86-755-83777998
Cooperation mailbox:yale@awei.hk
After-sales service:service@awei.hk

For more information please visit:
www.aweistore.com

AWEI WeChat

Contact:
twitter ：https://www.twitter.com/aweiearphone
facebook：https://www.facebook.com/aweiproducts
instagram：http://www.instagram.com/aweiearphone

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Products after-sales service

1. 7 Days Refund Policy

A. Guarantee of Refund: Within 7 days since the date of purchase, the manufacturer promises to refund the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded);
B. Refund Procedure: Please take the product, whole set of package and original invoice to (or please freight pre-paid to) the shop you bought the product for checking, The seller will check by Quality Assurance Identification Rules to clarify the problem, If yes, the seller should fill warranty card with official stamp and send back to manufacturer, After repairing, manufacturer sends the product to the seller and the seller should inform the user to collect it, Freight arrangements please check with the shop you contact.

4. Quality Assurance Identification Rules

A. Quality Assurance is NOT applicable to those items: accessories like packing box, pouch, ear clip and earmuffs; product beyond warranty period; product got from unauthorized agents or informal channels; fake AWEI product; AWEI premium; artificial damaged product; external force damaged product.
B. Quality Assurance Identification Procedure: Check warranty period (by original invoice) —— confirm original product (check security code on AWEI official website) —— check product damage (clarify artificial damage and external force like water, fire, chemicals or weight crush damages) —— check product quality (to confirm if the testing result is conform to description) ——check buying channel (subject to manufacturer's verification).

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Products after-sales service

maintenance service if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded);
B. Maintenance Procedure: Please take the product, whole set of package and original invoice to (or please freight prepaid to) the shop you bought the product for checking, The seller will check by Quality Assurance Identification Rules to clarify the problem, If yes, the seller should fill warranty card with official stamp and send back to manufacturer, After repairing, manufacturer sends the product to the seller and the seller should inform the user to collect it, Freight arrangements please check with the shop you contact.

4. Quality Assurance Identification Rules

A. Quality Assurance is NOT applicable to those items: accessories like packing box, pouch, ear clip and earmuffs; product beyond warranty period; product got from unauthorized agents or informal channels; fake AWEI product; AWEI premium; artificial damaged product; external force damaged product.
B. Quality Assurance Identification Procedure: Check warranty period (by original invoice) —— confirm original product (check security code on AWEI official website) —— check product damage (clarify artificial damage and external force like water, fire, chemicals or weight crush damages) —— check product quality (to confirm if the testing result is conform to description) ——check buying channel (subject to manufacturer's verification).

3. Twelve-Month Warranty Policy

A. Guarantee of Maintenance: Within twelve months since the date of purchase, the manufacturer promises to offer

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AWEI Warranty Card (please fill this carefully)

Model No.		Barcode	
User Name		TEL	
Address			
Seller		Seller Tel	
Seller Add			
Date of purchase		Date for Maintenance	
Damage situation		Maintenance time	
Remark			

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