awei 用维

Hello!

T99 ANC

SMART TOUCH
ANC WIRELESS EARBUDS
USER MANUAL

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Dear AWEI User,
Thank you for choosing AWEI product. Your choice is crucial for us,which means AWEI has added a new user. Hope that we will bring you a good experience through our products and services. Also hope you will put forward the good advice and suggestions by official customer hotline, Weibo and WeChat in the process of product experience,which can help AWEI to constantly improve product and service.

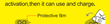
If you encounter any problems in the using product, please refer to service process. Your support is our strongest power, also your recognition of our efforts, are a great encouragement to AWEI. Thank you!

AWEI sales team

Introduction

Thank you for purchasing the model AWEI T99 ANC smart touch true wireless sport earbuds. Please read this manual before use.

Tips:
Before use,please tear off the protective film from charging pins on earbuds,and put back the earbuds to charging case for activation,then it can use and charge.



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Accessories List

2X Wireless Earbuds
1X Portable Charging Case
1X User Manual
1X Type-C Charging Cable

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Overview Of Headset

Note: Function operations can be connected to the AWEI Audio APP for custom settings.

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How To Use

User Manual
Power On:Open the charging case and take out the earbuds for auto power-on / Press and hold the multi-function button for 3 seconds.
Power Off: Place the earbuds back into the charging case for auto poweroff / Press and hold the multi-function button for 5 seconds when unconnected.
Earbud Pairing: Left and right earbuds pair automatically without manual operation.

Pairing
Single-Ear Connection:
1.Take out only one earbud from the charging case.
2.Enable phone Bluetooth, search for "AWEI T99 ANC" and tap to pair.
(While LED flashes continuously once & prompt "Connected" sounds after successful pairing.)
Dual-Ear Connection:
1.Open charging case, take out both earbuds to power on and pair with each other automatically.
Main earbud flashes alternately blue & white, entering pairing mode.
(Ready for pairing with Bluetooth devices.)
2.Enable Bluetooth on your phone/device, search for "AWEI T99 ANC" and tap to pair.
(Prompt "Connected" sounds upon completion.)
3.Auto-Reconnection: Earbuds reconnect to paired device automatically when powered on.
(Bluetooth must be enabled on device & pairing record not deleted.)

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How To Use

(Note:
1. These two earbuds already be paired before delivery. So when you get earbuds, it is unnecessary to pair two earbuds by yourself.
2. If both earbuds cannot be automatically paired (i.e., two earbuds are flash blue and white lights alternately at the same time), put the left and right earbuds into the charging case and then take them out. The left and right earbuds will be automatically paired without any other operation.
3. When TWS connect successfully, "L" earphone white indicator flashes 3times,and "R" earphone blue and white light alternately flashing. Then it's available to connect with mobile.(If pairing is not successful, please put back earphones to charging case and repeat above instructions)

Note:
1.When your earbuds are connected with phone and you find one earbuds no sound, you could turn off bluetooth on phone and put earbuds back to charging case. Then take them out again, then these two earbuds will paired successfully within 10 seconds, and only white light continuously flashing.
2.If the earphone or signal light does not respond, please press MFB for 8 seconds to reset

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How To Use

Button Definition
Answer incoming call: Touch the MFB
Reject incoming call: Long touch the MFB for 2 seconds
Hang up the phone: Touch the MFB
Play: Touch the MFB
Pause: Touch the MFB
Vol + : Long touch the R MFB (Play status)
Vol - : Long touch the L MFB (Play status)
ANC pause/enable/enter pairing mode: Long touch the left/right MFB for 2 seconds (Pause status)
Next Track: Double touch the R MFB (Play status)
Previous Track: Double touch the L MFB (Play status)
Last number redial: Double touch the MFB (Pause status)
Voice Assistant: Touch the L MFB three times
Game Mode ON/OFF:Touch R three times

Status lights
L Earbuds
Charging, the white light on; Full charge, the light off; Pairing, the blue and white light flash;
2. Charging Case
When charging, the red light flashes slowly; after fully charged, the red light is on; when battery is low, the blue light is shining slowly; When discharged, the blue light flashes continuously.

Products Features
1.Waterproof IPX6 Level, Sweatproof.
2. VLO solution,low power consumption, super compatibility.
3. Handsfree function.
4. True wireless earbuds. You can use by single or a pair.

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Specifications

Wireless Version: 5.0
Talk Time: 4 h
Music Playback Time: 6 h
Charging Time: 1 h
Charging Voltage: DC 5V
Frequency Response Range: 20-20KHz
Earbuds Battery Capacity: 45mAh
Charging Case Battery Capacity: 300mAh

Install software

Download and install the AWEI Audio App:
You can download and install the app using either of the following two methods:
Method 1: Search in the App Store
Search for the keyword "AWEI Audio" in your mobile app store (such as the App Store, Huawei AppGallery, etc.), locate the corresponding app, and then tap to download and install it.
Method 2: Scan the QR Code

Install software

After this APP is paired with your Bluetooth earphones, it will provide the following main features:
1. Equalizer (EQ) Adjustment: Offers 9 preset sound effect modes and supports custom tuning
Default | Pop | Classic | Blues | Jazz | Country | Rock | Customize | Classical
2. Customizable Shortcut Keys: Allows personalized configuration of the earphone button functions.
3. Find Earphones: If your earphones are lost, you can access this function by going to the Settings page (right corner) on the homepage after a successful connection — Find Earphones. This function helps quickly locate your earphones by remotely controlling them to emit a sound prompt, making them easier to find.

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Safety And Maintenance

Please read suggests below in order to helping prolong the product lifespan and clearly understand the warranty definition:
- Keep the product dry, do not put it in humid circumstance to avoid short circuit.
- Do not expose it to the sun or high heat, High heating will short lifespan of electronic components, damage battery and deform some plastic parts.
- Do not put it in cold circumstance to avoid damage to PCB board.
- Do not attempt to take apart the product, especially non-professionals.
- Do not fall, vibrate strongly,strike with hard objects, to avoid damage to inner electronic circuit.
- Do not use high chemical products,detergent to clean the item.
- Do not scratch the surface with sharp items to avert damaging the case and appearance.
- Do not make it charging 10 hours continuously for the sake of lifespan.

If the product can not work properly, please send it to AWEI authorized maintenance agents. Our staff will help to solve the problems for you.

Statement: In order to improve product performance we will upgrade products, the content may change without notice, please forgive! Thank you for your purchase.

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Supervised by HJC Yale International Co., ltd
Produced by Shenzhen Yale Electronics Co., ltd
Factory Add: 4th Floor, Building 2, Yajingtai Industrial Park, Huaxing Road, Longhua District, Shenzhen, China.

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Fax:+86-755-83777998
Cooperation mailbox: yale@awei.hk
After-sales service: service@awei.hk

For more information please visit:
www.aweistore.com

AWEI WeChat

Contact:
twitter : https://www.twitter.com/aweiearphone
facebook : https://www.facebook.com/aweiproducts
instagram : http://www.instagram.com/aweiearphone

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Products after-sales service

1. 7 Days Refund Policy
A. Guarantee of Refund: Within 7 days since the date of purchase, the manufacturer promises to refund if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded).
B. Refund Procedure: Please take the product, whole set of package and original invoice to (or please freight prepaid to) the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should fill warranty card with official stamp and send back to manufacturer. After repairing, manufacturer sends the product to the seller and the seller should inform the user to collect it. Freight arrangements please check with the shop you contact.

2. 15 Days Replacement Policy
A. Guarantee of Replacement: Within 15 days since the date of purchase, the manufacturer promises to replace if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded).
B. Replacement Procedure: Please take the product, whole set of package and original invoice to (or please freight prepaid to) the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should replace the product and issue a new invoice to the user, Freight arrangements please check with the shop you contact.

3. Twelve-Month Warranty Policy
A. Guarantee of Maintenance: Within twelve months since the date of purchase, the manufacturer promises to offer maintenance service if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded).

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Products after-sales service

B. Maintenance Procedure: Please take the product, whole set of package and original invoice to (or please freight prepaid) to the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should fill warranty card with official stamp and send back to manufacturer. After repairing, manufacturer sends the product to the seller and the seller should inform the user to collect it. Freight arrangements please check with the shop you contact.

4. Quality Assurance Identification Rules
A. Quality Assurance is NOT applicable to those items: accessories like packing box, pouch, ear clip and earmuffs; product beyond warranty period; product got from unauthorized agents or informal channels; fake AWEI product; AWEI premium; artificial damaged product; external force damaged product.
B. Quality Assurance Identification Procedure: Check warranty period (by original invoice) ——confirm original product (check security code on AWEI official website) ——check product damage (identify artificial damage and external force like water, fire, chemicals or weight crush damages) ——check product quality (to confirm if the testing result is conform to description) ——check buying channel (subject to manufacturer's verification).

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AWEI Warranty Card (please fill this carefully)

Model No.		Barcode	
User Name		TEL	
Address			
Seller		Seller Tel	
Seller Add			
Date of purchase		Date for Maintenance	
Damage situation		Maintenance time	
Remark			

您好！

T99 ANC

智能触控
ANC无线耳机
使用说明

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尊敬的AWEI用户：
感谢您选用AWEI产品！您的选择对于我们至关重要，这意味着AWEI又增加了一名新用户,希望通过我们的产品和服务,为您带来上佳的体验,也希望您在产品体验过程中,通过官方客户热线,微博,微信,等提出好的意见和建议,帮助AWEI不断完善产品和服务。

如果您在产品使用过程中遇到任何问题,请参照服务流程,方便,快捷地获取帮助,您的支持是我们成长的动力,您的每一次认可和评价都是对AWEI莫大的鼓励。谢谢!

用维营销团队

介绍

非常感谢您使用AWEI T99 ANC智能触控真无线运动蓝牙耳机,在使用本产品之前,请详细阅读本手册。

温馨提示:
开机使用前,请先撕掉左右耳机充电触点处的隔离膜,将耳机放回充电舱激活方可开机充电。

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配件清单

2X 蓝牙耳机
1X 便携式充电舱
1X 说明书
1X Type-C 充电线

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产品示意图

注:功能操作可连接AWEI Audio APP进行自定义设置。

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蓝牙耳机使用方法

操作说明
1.开机/关机:
单耳连接:
1.将充电舱中的耳机只要出其中一个。
2.打开手机蓝牙,搜索"AWEI T99 ANC"点击配对连接。(与手机连接成功后耳机进入自打单次连接闪烁并听到提示音"Connected")
双耳连接:
1.打开充电舱,取出双耳后自动开机互连,主耳机伴音自打交错闪烁,耳机进入配对模式,(表示机子在搜索状态中,此时可以打开手机蓝其它蓝牙设备进行连接。)
2.打开手机蓝牙蓝牙设备,搜索到"AWEI T99 ANC"点击手机配对连接。(当完成配对时,您会听到"Connected")
3.自动回连: 开机时耳机自动回连已配对手机,(前提是手机蓝牙要打开,手机蓝牙设有清除与本设备的配对记录)

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蓝牙耳机使用方法

注:1. 本机出厂时已对双耳进行配对,因此,您收到耳机时,两个均将,只需将耳机从充电舱取出即可使用。
2. 如遇到双耳无法自动配对时(即双耳同时蓝白灯交替闪烁),将左右耳机放进充电舱内再拿出,左右耳将会强制自动配对,无需其它操作。
3. TWS配对成功后,L耳机指示灯白打爆闪,R耳机指示灯蓝白打交替闪烁,此时即可连接手机使用。(如配对不成功,请把耳机放回充电舱进行复位再取出重新进行操作)。

注意事项
1.连接手机后如有一只耳机没有声音时:请将手机蓝牙关闭,再于耳机放回充电舱,再拆掉于耳机塞出充电舱处于开机状态,L-L分别将两个耳机配对成功进入自打单次连接闪烁并听到提示音。
2.如出现死机,打卡死,长按多功能键约进行复位。

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蓝牙耳机使用方法

键建定义
单击耳机一次:触碰一下多功能键
来电时接电话:触碰2秒多功能键
拒绝来电:触碰2秒多功能键
播放:触碰一下多功能键
暂停:触碰一下多功能键
下曲键:长按R多功能键(播放状态)
音量-:长按L多功能键(播放状态)
ANC开/关/通透模式:长按左/右多功能键2秒(暂停状态)
下一曲:双击R多功能键(播放状态)
上一曲:双击L多功能键(播放状态)
语音助手:三触左耳多功能键
游戏模式:三触右耳多功能键

指示灯状态
L 耳机:
充电时,白灯长亮;充满电后,灯灭;配对时,蓝白灯交替闪烁。
2. 充电舱:
充电时,红灯常亮;充满电后,红灯长亮;低电时,蓝灯慢闪;按键时,蓝灯长亮。

产品特征
1.IPX6级防水/防汗功能。
2.蓝牙4.0方案,低功耗,超强兼容性。
3.支持音频无线通话免提功能。
4.真正的双耳无线,您也可以选择单耳或双耳模式来使用。

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产品规格

无线版本:5.0
通话时间:5 h
音乐播放时间:7 h
充电时间:1 h
充电电压: DC 5V
频率响应范围: 20-20KHz
耳塞电池容量:45mAh
充电电池容量: 300mAh

软件安装

下载并安装AWEI Audio App:
您可以通过以下两种方式下载安装应用:
方式一:应用商店搜索
在手机的应用商店(如 App Store,华为应用市场等)中搜索关键词"AWEI Audio",找到对应应用后点击下载并安装。
方式二:扫描二维码

软件功能

本APP软件与蓝牙耳机绑定后,将提供以下主要功能:
1.均衡器(EQ)调节:提供9种预设音效模式,支持自定义调校:
默认 | 流行 | 经典 | 蓝调 | 爵士 | 乡村 | 摇滚 | 自定义 | 古典 |
2.快捷键自定义设置:支持对耳机单键或双击的操作进行个性化设置。
3.查找耳机:当耳机丢失时,请将其放至AWEI的授权维修机构,工作人员会为您提供帮助。

声明:为提高产品性能我们会进行产品升级,本说明内容可能会有所变更,恕不另行通知,敬请见谅,感谢您的选择!

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安全与保养

在使用时,请阅读以下建议有助于您延长使用寿命,并延长产品的使用寿命。
- 保持产品干燥,勿将产品放在潮湿的地方,以免影响产品的超电路;
- 不要将产品放置在太阳晒射或者高温的地方,高温会缩短电子部件的使用寿命甚至电池,使某些塑料部件变形;
- 不要将产品放在过冷的地方,以免损坏内部电路板
- 不要试图拆开产品,尤其是非专业人员,可能会损坏产品;
- 不要跌落、强烈撞动,用硬体撞击产品,以免损坏内部电路;
- 不要使用刑性化学制品,清洁剂清洁机体;
- 不要用尖锐在产品表面上乱划,以免损坏外壳和影响外观;
- 不要对机器连续充电超过10小时,以免影响使用寿命;

如产品不能正常工作,请将其送至AWEI的授权维修机构,工作人员会为您提供帮助。

声明:为提高产品性能我们会进行产品升级,本说明内容可能会有所变更,恕不另行通知,敬请见谅,感谢您的选择!

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香港雅乐国际有限公司 监制
深圳市雅乐电子有限公司 出品
厂址:中国深圳市龙华区大浪街景春科技工业园

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传真:+86-755-83777998
合作邮箱:yale@awei.hk
售后服务:service@awei.hk

获取更多信息请访问:
www.aweistore.com

官方微信查询

国外社区:
twitter : https://www.twitter.com/aweiearphone
facebook : https://www.facebook.com/aweiproducts
instagram : http://www.instagram.com/aweiearphone

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产品售后服务指南

一、七天包退细则
A.包退原因:用户在AWEI直属专营店或经AWEI授权的分销店所购买的产品,自购买之日起7天内,产品未受到任何人为或外力的损害而发生的产品质量问题,厂家包退。
B.退货流程:用户将产品,包装和票据完整地拿到(或自费邮寄到)购买地点检查复核——卖家按照保证定期检查,鉴定该产品是否属于产品质量问题——卖家退还用户购买产品时所付的费用。

二、十五天包换细则
A.包换原因:用户在AWEI直属专营店或经AWEI授权的分销店所购买的产品,自购买之日起15天内,产品未受到任何人为或外力的损害而发生的产品质量问题,厂家包换。
B.换货流程:用户将产品,包装和票据完整地拿到(或自费邮寄到)购买地点检查复核——卖家按照保证定期检查,鉴定该产品是否属于产品质量问题——卖家为用户更换货品并再新票据。

三、十二个月包修细则
A.包修原因:用户在AWEI直属专营店或经AWEI授权的分销店所购买的产品,自购买之日起十二个月内,产品未受到任何人为或外力的损害而发生的产品质量问题,厂家包修。
B.包修流程:用户将产品,包装和票据完整地拿到(或自费邮寄到)购买地点检查复核——卖家按照保证定期检查,鉴定该产品是否属于产品质量问题——卖家将该产品送到厂家维修好邮寄给卖家——卖家通知用户取货。

四、质保鉴定规则
A.无质保产品:包装盒,收纳袋,耳机夹,耳套等附属部件;
不在三包期内的产品;非AWEI授权经销商出售或非购买的产品;非AWEI正品;赠品;被入为损害的产品;被外力损害的产品。
B.质保鉴定:鉴三包期(以票据为证)——查正品(进入AWEI官方网站查防伪编码)——查产品硬件情况(有无明显人为造成的痕迹,有无被水、火、化学物品或重物损害的痕迹)——查产品质量(有符合产品使用的情况下测试效果是否与产品说明相符)——查购买渠道(国厂家查证)。

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AWEI产品保修卡(请认真填写完整)

产品型号		条形码	
用户名字		用户电话	
用户住址			
商家名称		商家电话	
商家地址			
购买日期		报修日期	
送修情况		维修时间	
备注			

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