awei 用心听 The art of sound · Wave

您好！

T18B
无线耳机
智能触控
使用说明

尊敬的AWEI用户：

感谢您选用AWEI产品！您的选择对于我们至关重要，这意味着AWEI又增加了一名新用户。希望通过我们的产品和服务，为您带来上佳的体验，也希望您在产品体验过程中，通过官方客户热线、微博、微信、等渠道对的意见和建议，帮助AWEI不断完善产品和服务。

如果您在产品使用过程中遇到任何问题，请参照服务流程，方便、快捷地获取帮助。您的支持是我们成长的动力，您的每一次认可和评价都是对AWEI强大的鼓励，谢谢！

用维雷钢团队

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介绍

非常感谢您使用AWEI T18B智能触控无线耳机。在使用本产品之前，请详细阅读本手册。

温馨提示

将您的耳机，请先清洗左右耳机充电触点处的隔离膜，将耳机放回充电舱激活方可开机充电。

附件清单

2X 无线耳机
1X 便携式充电舱
1X 说明书
1X Type-C 充电线

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产品示意图

注：功能操作可连接AWEI Audio APP进行自定义设置。

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蓝牙耳机使用方法

1. 操作说明

开机：打开充电舱，取出耳机自动开机，触摸5秒多功能键，长按，将耳机放入充电舱并盖盒自动关机，未连接设备触摸5秒多功能键。

耳机配对：长按耳机并盖盒自动关机，未连接设备触摸5秒多功能键。

2. 显示配对

单耳连接：

1.将充电舱中的耳机从盒出来一个。

2.打开手机蓝牙，搜索到"AWEI T18B"点击配对连接。（为手机连接成功后耳机将进入自打单次连接状态并和其提示音"Connected"

双耳连接：

1.将充电舱取出，双耳自动开机互连，主耳机并有蓝白灯交替闪烁，耳机进入配对模式，通过手机子连搜索蓝牙，此时可以打开手机蓝牙三星设备进行连接。

2.打开手机或其它蓝牙设备，搜索到"AWEI T18B"点击手机配对连接。（长按或配对时，提示音有"Connected"）

3.自动回连：开机时耳机自动回连已配对手机，（如提醒手机蓝牙要打开，手机蓝牙设备海外连接设备的配对记录）

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蓝牙耳机使用方法

注意事项

1.连接手机耳机单一只耳机连接有声音时，请将手机蓝牙关闭，再于其他蓝牙有响，再到两个耳机重连充电舱和手开机状态，以3秒后再于手机配对蓝牙连入自打单次闪烁即可。

2.取出耳机，打开机，有未连接状态下，6分多分钟键清除配对信息恢复出厂设置。

3. 自打灯状态

1. 开机：

充电时，蓝灯长亮；充满电后，灯灭；配对时，蓝白灯交替闪烁。

2. 充电舱：

充电时，对应电量位置的白色闪烁，满电后白灯常亮。

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产品特性

1.IPX5防水/防汗功能。

2.蓝牙5.0方案，低功耗，超强兼容性。

3.支持单充或通信连接功能。

4.真正的双耳入耳，但也可以选择单耳或双耳模式来使用。

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产品规格

规格

天线版本: V5.0

通讯距离: 8 ft

单充通话时间: 7 h

充电时间: 1 h

充电电压: DC 5V

耳塞电池容量: 20-20mAp

耳塞充电容量: 350mAh

充电舱电池容量: 300mAh

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软件安装

下载并安装AWEI Audio App:

你可以通过以下两种方式下载安装应用：

方式一:应用商店搜索

在手机应用商店（如：App Store，华为应用市场）中搜索关键词"AWEI Audio"，找到对应应用后点击下载并安装。

方式二:扫描二维码

软件功能

各APP软件功能及详细说明，请参阅以下主要功能：

1.切换语言:进入软件后会出现第一步，选择语言（目前：默认 | 简体 | 繁体 | 德语 | 法语 | 西班牙 | 俄语 | 日语 | 韩语）

2.智能设置:设置连接时耳机默认模式（游戏模式/音乐模式）

3.查找耳机:点击查找耳机，耳机会响起，长按关闭。

4.固件版本:查看当前固件版本号

5.恢复出厂设置:长按3秒，将耳机恢复出厂设置。

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安全与保养

在使用时，请阅读以下建议和指示以保证安全使用，并延长产品的使用寿命。

- 保持产品干燥。任何产品放在潮湿的地方，以免影响产品的性能。
- 不要将产品放置在太阳照射或者高温的地方，高温会缩短电子部件的使用寿命并损坏电池，使某些塑料部件变形。
- 不要将产品放置在太阳照射或者高温的地方，高温会缩短电子部件的使用寿命并损坏电池，使某些塑料部件变形。
- 不要跌落，强烈撞击，剧烈摇晃产品，以免损坏内部电路。
- 不要使用污垢对零部件，清洁剂清洁机箱。
- 不要自己拆开产品，产品内部，以免损坏内部元件。
- 不要对机器连续充电超过12小时，以免影响使用寿命。

如产品不是正常工作，请将其送至AWEI的授权维修机构，工作人员会确认，检测和解决相关问题。

声明：为提高产品性能和满足客户需求的产品升级，未来网络可能会有所变更，恕不另行通知。敬请谅达。感谢您的选购！

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For more information please visit:
www.aweistore.com

AWEI Mall hub

Contact:
twitter：https://www.twitter.com/aweiearphone
facebook：https://www.facebook.com/aweiproducts
instagram：http://www.instagram.com/aweiearphone

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产品售后服务指南

一、七天无理由退货

A.包退原因：用户在AWEI直属专营店或授权AWEI授权的分销店购买的产品，自购买之日起7天内，产品未受到任何人为或外力的损害而发生的产品质量问题，厂家包退货。

B.退货流程：用户将产品，包装和票据完整地拿到（或自费邮寄）到店内自有营销员——来发现质保鉴定程序检测，鉴定是产品有产品质量问题——来安装写产品质检单，鉴定是产品非质量问题——来安装出具产品质检单，鉴定是产品无质量问题——来安装出具产品质检单，鉴定是人为原因产品损坏的责任。

二、五天换货规则

A.包换原因：用户在AWEI直属专营店或授权AWEI授权的分销店购买的产品，自购买之日起5天内，产品未受到任何人为或外力的损害而发生的产品质量问题，厂家包换。

B.换货流程：用户将产品，包装和票据完整地拿到（或自费邮寄）到店内自有营销员——来发现质保鉴定程序检测，鉴定是产品有产品质量问题——来安为用户更换同品种同款商品。

三、二个月包修规则

A.包修原因：用户在AWEI直属专营店或授权AWEI授权的

产品售后服务指南

分销店购买的产品，自购买之日起十二个月内，产品未受到任何人为或外力的损害而发生的产品质量问题，产家包修。

B.包修流程：用户将产品，包装和票据完整地拿到（或自费邮寄）到店内自有营销员——来发现质保鉴定程序检测，鉴定是产品有产品质量问题——来安装写产品质检单，鉴定是产品非质量问题——来安装出具产品质检单，鉴定是产品无质量问题——来安装出具产品质检单，鉴定是人为原因产品损坏的责任。

四、质保鉴定规则

A.无质保产品：包装盒，说明书，耳机本，耳套等有属部件；

不在二月内的产品：在AWEI授权或非正规渠道所购买的产品；在AWEI正品，假品；被人为损害的产品；破外力损害的产品。

B.质保鉴定：鉴定包括（以票据为证）——查正品（否AWEI官方网站查的编码）——查产品好坏情况（有无明显人为造成的破损，有无进水，人，化学物品造成等损坏的迹象）——查产品质量（检查出产品使用的情况下测试效果是否与产品描述相符）——查购买渠道（票/广家查证）。

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AWEI产品保修卡（请认真填写完整）

产品型号		条形码	
用户姓名		用户电话	
用户地址			
商家名称		商家电话	
商家地址			
购买日期		维修日期	
损坏情况		维修时间	
备注			

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awei Hello!

T18B
WIRELESS EARBUDS
SMART TOUCH
USER MANUAL

Dear AWEI User,
Thank you for choosing AWEI product. Your choice is crucial for us which means AWEI has added a new user. Hope that we will bring you a good experience through our products and services. Also hope you will put forward the good advice and suggestions by official customer hotline, Weibo and Wechat in the process of product experience,which can help AWEI to constantly improve product and service.

If you encounter any problems in the using product, please refer to service process. Your support is our strongest power, also your recognition and evaluation are a great encouragement to AWEI. Thank you!

AWEI sales team

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Introduction

Thank you for purchasing the model AWEI T18B smart touch wireless earbuds. Please read this manual before use.

Tips:
Before use,please tear off the protective film from charging pins on earbuds and charging contacts on charging case for activation,then it will pair and charge.

Accessories List

2X Wireless Earbuds
1X Portable Charging Case
1X User Manual
1X Type-C Charging Cable

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Overview Of Earbud

Note: Function operations can be connected to the AWEI Audio APP for custom settings.

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How To Use

1. Daily Use

Power on: Open the charging case, take out the earbuds to automatically power onbuoth the multi-function button for 5 seconds.

Power off: Put the earbuds into the charging case and cover them to automatically power offtouch the multi-function button for 5 seconds when no device is connected.

Earbud pairing: Forced pairing of left and right earbuds, automatic pairing without operation.

2. Pairing

Single Earbud Connection

1. Take out one earbud from charging case,

2. Turn on the bluetooth of mobile, search pairing name "AWEI T18B", click it and connect, when Bluetooth paired connect successfully, white light continuous flashing and you could also hear prompt tone"Connected".)

Two Earbuds Connection

1. Open the charging case, earbuds will connect automatically and earbuds start to enter pairing status, those earbuds are in pairing and you could open phone or other bluetooth devices to search and pair.

2. Open phone or other Bluetooth devices, search "AWEI T18B", click it and connect, (when Bluetooth paired successfully, "Paired" or "Connected")

3.Reconnect automatically: They will reconnect automatically to paired devices when earbuds turn on.(Promise to that devices' Bluetooth is on and earbuds paired recently still exist.)

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How To Use

1. These two earbuds already be paired before delivery. So when you get earbuds, it is unnecessary to pair two earbuds by yourself.

2. Power off: Put the earbuds into the charging case and cover them to automatically power offtouch the multi-function button for 5 seconds when no device is connected.

Earbud pairing: Forced pairing of left and right earbuds, automatic pairing without operation.

3. When TWS connect successfully, "L" earphone white indicator flashes slowly, "R" earbud blue and white light alternately flashing, Then it's available to connect with phone. (If "L" and "R" earbud cannot pair, put back the earphones to charging case and repeat above instructions)

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How To Use

1.When your earbuds are connected with phone and you find one earbuds no sound, you could turn off bluetooth on phone and put earbud back to charging case. Then take out earbuds, the two earbuds will pair connect automatically within 10 seconds, and only white light continuously flashing.

2. If frozen or indicator stuck, in unconnected state, 5s-8s MFB to clear pairing info and restore factory settings.

3. Status lights

1.Earbuds:

Charging, the blue light on; Full charge, the light off; Pairing, the blue and white light flash;

2. Charging Case:

When charging, the white LED corresponding to the battery level blinks; after full charge, the white LED stays on continuously.

4. Products Features

1. Bluetooth5 IPX5 Level, Sweatproof.
2. V5.0 solution, low power consumption, super compatibility.
3. Handsfree function.
4. True wireless earbuds, You can use by single or a pair.

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Specifications

Specifications
Bluetooth version: V5.0
Talking time: 6 h
Music playback time: 7 h
Charging time: 1 h
Charging voltage: DC 5V
Frequency response range: 20 - 20KHz
Earbud battery capacity: 35mAh
Charging case battery capacity: 300mAh

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Install software

Download and install the AWEI Audio App:
You can download and install the app using either of the following two methods:
Method 1: Search in the App Store:
Open the app store installed on your mobile app store (such as the App Store, Huawei AppGallery, etc.), locate the corresponding app, and then tap to download and install it.
Method 2: Scan the QR Code:

Install software

After the APP is paired with your Bluetooth earphones, it will provide the following main features:
1. Equalizer (EQ) Adjustment: Offers 8 preset sound effect modes and supports custom tuning.
Default | Pop | Classic | Blues | Jazz | Country | Rock | Customize | Cancel
2. Customizable Shortcut Keys: Allows personalized configuration of the earphone button functions.
3. First Experiences: If your earphones are lost, you can access this feature by going to the Settings (top right corner) on the homepage after a successful connection — First Earphones. This function helps quickly locate your earphones by remotely controlling them to emit a sound prompt, making them easier to find.

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Safety And Maintenance

Please read suggests below in order to helping prolong the product lifespan and clearly understand the warranty clauses.

- Keep the product dry, do not put it in humid circumstance to avoid short circuit.
- Do not expose it to the sun or high heat, High heating will short lifespan of electronic components, damage battery and deform some plastic parts.
- Do not drop, shock it, cold circumstance to avoid damage to PCB board.
- Do not attempt to take apart the product, especially nonprofessionals.
- Do not hold, vibrate strongly,strike with hard objects, to avoid damage the internal circuit components.
- Do not use high chemical products,detergent to clean the item.
- Do not scratch the surface with sharp items to avoid damaging the case and appearance.
- Do not make it charging 10 hours continuously for the sake of lifespan.

If the product can not work properly, please send it to AWEI authorized maintenance agents, Our staff will help to solve the problems for you.

Statement: In order to improve product performance we will upgrade products, the content may change without notice, please forgive! Thank you for your purchase.

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For more information please visit:
www.aweiglobal.com

AWEI Mall hub

Contact:
twitter：https://www.twitter.com/aweiearphone
facebook：https://www.facebook.com/aweiproducts
instagram：http://www.instagram.com/aweiearphone

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Products after-sales service

1. 7 Days Refund Policy

A. Guarantee of Refund: Within 7 days since the date of purchase, the manufacturer promises to refund if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded).

B. Refund Procedure: Please take the product, whole set of package and original invoice to (or please freight prepaid to) the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should refund the money to the user paid for the product.

2. 15 Days Replacement Policy

A. Guarantee of Replacement: Within 15 days since the date of purchase, the manufacturer promises to replace if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded).

B. Replacement Procedure: Please take the product, whole set of package and original invoice to (or please freight prepaid to) the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should replace the product and issue a new invoice to the user. Freight arrangements please check with the shop you contact.

3. Twelve-Month Warranty Policy

A. Guarantee of Maintenance: Within twelve months since the date of purchase, the manufacturer promises to offer

Products after-sales service

maintenance service if the product bought from AWEI immediate store or authorized distributor shops is in quality problem (artificial and external force damage excluded).

B. Maintenance Procedure: Please take the product, whole set of package and original invoice to (or please freight prepaid to) the shop you bought the product for checking. The seller will check by Quality Assurance Identification Rules to clarify the problem. If yes, the seller should take the money to the user paid for the product.

4. Quality Assurance Identification Rules

A. Quality Assurance is NOT applicable to those items: accessories like packing box, pouch, ear clip and earmuffs; product beyond warranty period; product gotten from unauthorized agents or informal channels; fake AWEI product; AWEI premium; artificial damaged product; product damaged by external force.

B. Quality Assurance Identification Procedure: Check warranty period (by original invoice) ——confirm original product (check security code on AWEI official website) ——check product damage (clarify artificial damage, water damage, chemical damage, crushed or weight crush damage) ——check product quality (to confirm if the testing result is conform to description) ——check buying channel (subject to manufacturer's verification).

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Products after-sales service

Model No.		Barcode	
User Name		TEL	
Address			
Seller		Seller Tel	
Seller Add			
Date of purchase		Date for Maintenance	
Damage situation		Maintenance time	
Remark			

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